



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

HOCKOMOCK AREA YMCA MEMBER CODE OF CONDUCT

The YMCA is committed to providing a safe and welcoming environment for all. We expect members, program participants and guests to follow our code of conduct, which is rooted in the values of caring, honesty, respect, responsibility, and equity. The following personal conduct is prohibited in all YMCA facilities, programs and online communities:

- **Appropriate attire must be worn at all times. Choose clothing without vulgar language, obscene gestures, racial slurs, or anything that contributes to a hostile environment or would be considered inappropriate in a family facility.**
- **Verbally abusive behavior including profanity, angry language, swearing, name calling, or shouting.**
- **Harassing behavior by words, gestures, body language, or any type of menacing behavior.**
- **Physical contact with another person in an angry, aggressive, or threatening way.**
- **Sexually explicit conversation or behavior; any sexual contact with another person.**
- **For the safety and well-being of our staff and others, members will not ignore, berate, or reprimand a YMCA staff member. Questions/complaints regarding a YMCA staff member shall be directed to the Member Service Desk, who will notify Branch senior management.**
- **Cell phone or photographic/video equipment use of any kind – organizing playlists, music, texting, camera functions, video recording – is not permitted in the locker rooms at any time.**
- **Be discreet about cell phone use in Wellness Centers. Please do not talk, take calls, text or scroll through your phone while on exercise equipment.**
- **Using or possessing alcohol or illegal drugs on YMCA property, in YMCA vehicles or facilities, or at YMCA-sponsored programs.**
- **Smoking on YMCA property – all YMCA buildings and grounds are smoke and tobacco product-free environments. This includes vaping and e-cigarettes.**
- **Carrying or concealing a weapon or any device or object that may be used as a weapon.**
- **Theft or behavior that results in the destruction or loss of property.**
- **Use of social networking websites in a manner that is contrary to the YMCA's mission, is detrimental to the community, or is in violation of the law.**

Suspension or termination of YMCA membership may result from a violation of this Code of Conduct. While an incident is being investigated, the membership of the person(s) accused of violating this Code of Conduct may be temporarily suspended pending a final decision. The YMCA reserves the right to make situational decisions based on its mission and values.

Anyone who feels that this Code of Conduct is being violated should immediately report the behavior to a staff member on duty. YMCA staff members are eager to be of assistance.